

SECURIS NURSE TRIAGE PROCESS FLOW



PROTECTING THOSE WHO
PROTECT OTHERS

EMPLOYEE INJURY?

It's as simple as A, B, or C

IF YOU ARE AN INJURED EMPLOYEE OR ARE REPORTING A CLAIM,
PLEASE CALL THE SECURIS ON-CALL TRIAGE NURSE AT 1.888.603.0144.
TRIAGE HOURS: WEEKDAYS 7 AM - 6 PM



A

INJURED EMPLOYEE
AND SUPERVISOR CALL
THE TRIAGE NURSE

CALL IS TRIAGED



EMPLOYEE
IS PROVIDED
WITH AT-HOME
CARE ADVICE



EMPLOYEE
IS REFERRED
TO DISTRICT-
PREFERRED
MEDICAL FACILITY



TRIAGE
ENCOUNTER
REPORT IS SENT
TO DISTRICT
CLAIMS CONTACT
CONFIRMING
THAT THE CALL
TOOK PLACE



TRIAGE
ENCOUNTER
REPORT IS SENT
TO DISTRICT
CLAIMS CONTACT;
FORM 101 IS
COMPLETED AND
SENT TO DISTRICT



CLAIM
ADJUDICATION
PROCESS BEGINS



B

INJURED EMPLOYEE
CALLS THE TRIAGE
NURSE

CALL IS TRIAGED



EMPLOYEE
IS PROVIDED
WITH AT-HOME
CARE ADVICE



EMPLOYEE
IS REFERRED
TO DISTRICT-
PREFERRED
MEDICAL FACILITY



TRIAGE
ENCOUNTER
REPORT IS SENT
TO DISTRICT
CLAIMS CONTACT
CONFIRMING
THAT THE CALL
TOOK PLACE



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CLAIM
ADJUDICATION
PROCESS BEGINS



C

INJURED EMPLOYEE
GOES DIRECTLY TO
MEDICAL FACILITY

DIRECT CARE PROVIDED



DISTRICT CLAIMS
CONTACT AND/OR
INJURED
EMPLOYEE CALLS
SECURIS 888 LINE
TO REPORT CLAIM
(AVAILABLE BETWEEN
7 A.M. AND 6 P.M.)



FORM 101 IS
COMPLETED AND
SENT TO DISTRICT



CLAIM
ADJUDICATION
PROCESS BEGINS