## SECURIS NURSE TRIAGE PROCESS FLOW



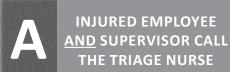
PROTECT OTHERS

## **EMPLOYEE INJURY?**

It's as simple as A, B, or C

IF YOU ARE AN INJURED EMPLOYEE OR ARE REPORTING A CLAIM,
PLEASE CALL THE SECURIS ON-CALL TRIAGE NURSE AT 1.888.603.0144.
TRIAGE HOURS: WEEKDAYS 7 AM - 6 PM













EMPLOYEE
IS PROVIDED
WITH AT-HOME
CARE ADVICE



TRIAGE
ENCOUNTER
REPORT IS SENT
TO DISTRICT
CLAIMS CONTACT
CONFIRMING
THAT THE CALL
TOOK PLACE



EMPLOYEE
IS REFERRED
TO DISTRICT PREFERRED
MEDICAL FACILITY



TRIAGE
ENCOUNTER
REPORT IS SENT
TO DISTRICT
CLAIMS CONTACT;
FORM 101 IS
COMPLETED AND
SENT TO DISTRICT



CLAIM ADJUDICATION

**PROCESS BEGINS** 



INJURED EMPLOYEE CALLS THE TRIAGE NURSE









EMPLOYEE
IS PROVIDED
WITH AT-HOME
CARE ADVICE



TRIAGE
ENCOUNTER
REPORT IS SENT
TO DISTRICT
CLAIMS CONTACT
CONFIRMING
THAT THE CALL
TOOK PLACE



EMPLOYEE
IS REFERRED
TO DISTRICTPREFERRED
MEDICAL FACILITY



TRIAGE
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REPORT IS SENT
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FORM 101 IS
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SENT TO DISTRICT





CLAIM ADJUDICATION PROCESS BEGINS



GOES DIRECTLY TO MEDICAL FACILITY







DISTRICT CLAIMS
CONTACT AND/OR
INJURED
EMPLOYEE CALLS
SECURIS 888 LINE
TO REPORT CLAIM
(AVAILABLE BETWEEN
7 A.M. AND 6 P.M.)



FORM 101 IS COMPLETED AND SENT TO DISTRICT





CLAIM ADJUDICATION PROCESS BEGINS